

HEALTHY SAILING

 SILVERSEA®



SILVERSEA'S PLAN FOR HEALTHY SAILING



At Silversea, our top priority has always been to safeguard the health and safety of our guests, crew, and the communities we visit. Partnering with leading medical experts and governmental authorities from around the world, the Royal Caribbean Group formed the Healthy Sail Panel to ensure that our guests can travel in luxury with unwavering confidence. Silversea Cruises has introduced a comprehensive, multi-layered set of science-backed protocol, which, informed and approved by the Healthy Sail Panel, will help to safeguard guests.

Silversea will continue to work closely with relevant governing bodies and health authorities to evolve its health and safety procedures, as new health recommendations are issued and as the fluid situation advances.

THE MOST NOTABLE CHANGES TO THE GUEST EXPERIENCE



Vaccination For All

All embarking crew and guests must have been fully vaccinated 14 days prior to sail date in order to board our ships. This requirement may differ according to region and country obligations.



Testing For All

All crew and guests will be required to take a COVID-19 test prior to boarding. Only those who test negative will be permitted to board our ships. All guests will undergo pre-embarkation health screening including an enhanced health questionnaire and touchless temperature check.

Guests will also need to comply with local health regulations in the country of embarkation. These could include an additional COVID-19 test (PCR or other) that may be required to enter the country or port of departure.

At this stage, safety requirements for travel are evolving very rapidly. The latest information regarding safety regulations for your voyage will be communicated to you no later than 30 days prior to sailing.



Masks

In accordance with the Healthy Sail Panel and CDC latest recommendations, guests will be required to wear a mask in all indoor public areas, terminals and during shore excursions. Crew will be wearing masks at all times. Nevertheless, guests will not be required to wear masks while seated in restaurants, at tables in bars, and in outdoor areas in which physical distancing can be maintained. Silversea is constantly monitoring the public health guidelines and will modify its policies accordingly.



Verified Shore Excursions

Our itineraries have been revised to include only low-risk destinations with approved contingency plans. Guests wishing to go ashore in port will only be allowed to do so with a verified shore excursion party. These verified shore excursions ensure that all Silversea health and safety measures are met, including mandatory testing of all tour guides.



Physical Distancing

Thanks to the intimate size of our ships and the abundance of space enjoyed by our guests, our ships can guarantee physical distancing with only minor reconfigurations to onboard public areas. Furthermore, we might sail at reduced capacity during the first months of our operations.

Our flexible embarkation procedure will be further relaxed by the implementation of staggered check-in times at various locations on the pier. This will ensure ample space for every guest to embark in comfort and safety.

WHAT ELSE YOU NEED TO KNOW



Sanitation

Extensive cleaning and sanitation measures have been introduced to ensure the highest standards of cleanliness are met. These around the clock measures include constant sanitation of public and high-traffic areas. Suites will be disinfected twice daily. Departure terminals will be subject to continual disinfection on all surfaces both before and after embarkation. Where permitted, we will implement fogging to sanitise hard to reach and potentially hazardous areas.

Upon embarkation, guests will be provided with a portable sanitisation kit, which will include hospital grade hand sanitiser. Hand sanitising points will be placed in easily accessible and strategic points throughout the ship.



Enhanced Air Filtration

The highest grade of medical air filters (MERV 13 or HPA according to HVAC standards) have been installed on board our ships. On each of our ships, our HVAC systems supply fresh, filtered air from outdoors to all areas. This continual intake of fresh air means old air is replaced, with a full total air change per hour - well above the minimum required.



Medical Facilities & Expert Response

Our high-quality onboard medical care is stronger than ever, with enlarged teams of doctors and/or nurses on each ship, as well as state-of-the-art equipment enhancements. Additionally, all ships have been appointed with an Infection Control Officer. This person is responsible for ensuring that all enhanced sanitary measures are met. Our multi-level COVID-19 Expert Response Plan has been developed and approved by the Healthy Sail Panel to contain an outbreak if a positive case is confirmed. These protocols include tracing methods and notification of those who may have been exposed, as well as dedicated isolation and quarantine areas.

BOOKING WITH CONFIDENCE



'Cruise With Confidence' Program

With our Cruise with Confidence program, you can cancel your reservation up to 30 days before your sail date for any reason and receive a 100% Future Cruise Credit.



Covid-19 Protections

Should authorities in a guest's country of residence prohibit travel or should a guest test positive for COVID-19, the guest will be able to cancel their booking without penalty, paying only an administration fee, or convert their booking into a 100% Future Cruise Credit up to sailing.



Safe, Timely Return Home

Silversea has developed a robust repatriation plan should any guest or crew member fall ill with COVID-19 while on board one of our ships. We have worked closely with local authorities to ensure that immediate medical attention is provided should the need arise, and have strengthened and upgraded our telemedicine consultations. Silversea will cover COVID-19-related expenses for onboard medical and repatriation costs.



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